

CANCER GUARDIAN FINANCIAL NAVIGATION FOR COVID-19 HARDSHIP



1 Problem



The effects of COVID-19 diagnosis and quarantine in place can lead to lost income, depletion of savings and increased out-of-pocket costs. These financial hurdles can have a devastating effect on treatment, mortality rates and bankruptcy.

2 Solution

Comprehensive Personalized Financial Navigation for COVID-19 Hardship

Our proprietary software platform has been updated to draw from an ecosystem of public and private funds newly designated to provide financial support to members and their families impacted by COVID-19.

3 Delivery

Work with our dedicated Cancer Guardian support specialist to collect pertinent information needed to source and access financial assistance.

- Review a personalized report
- Enrollment support in available funds

Cancer Guardian Client Services

833-CGUARDIAN (833-248-2734)

info@CancerGuardian.com



Frequently asked questions

Q: Is there an additional fee for me to access the Financial Navigation for COVID-19 Hardship?

A: No. As a Cancer Guardian member, this resource will be available to you for a limited time at no additional charge.

Q: Do I have to be diagnosed with COVID-19 in order to use this resource?

A: You qualify for this resource if either you, your enrolled spouse, or children have been:

- Diagnosed with COVID-19, or
- Suspected of having COVID-19 and ordered by a physician to quarantine in place

Q: Do I have to be diagnosed with cancer in order to use this resource?

A: It depends on the funding resource. There are wide-ranging public and private funds that have been established for COVID-19 support needs. Many have their own eligibility requirements, which could include:

- Cancer patients diagnosed with COVID-19
- Individuals diagnosed with COVID-19 and have other underlying health conditions
- Individuals diagnosed with COVID-19 that have no other underlying health conditions

Our Client Services team will work with you to find the appropriate funding resource.

Q: Does access to the Financial Navigation for COVID-19 Hardship include my family?

A: This program is open to current Cancer Guardian members. This would include yourself, your enrolled spouse, and your children.

Q: Is the Financial Navigation for COVID-19 Hardship now a standard part of my benefit covered by Cancer Guardian?

A: No. The Financial Navigation for COVID-19 Hardship resource is a temporary offering made available for a limited time to offer support for members during the unprecedented COVID-19 pandemic.

Q: How long will this program be available?

A: Due to the unprecedented nature of the COVID-19 pandemic and potential population impact, the team at Cancer Guardian will be closely monitoring resources to extend program availability as long as possible for our members. Please contact Client Services as soon as possible to access this special program.

Disclaimer

The Cancer Guardian Financial Navigation for COVID-19 Hardship is a limited time offer. Due to the unprecedented nature of the COVID-19 pandemic and potential population impact, Wamberg Genomic Advisors (WGA) will closely monitor program resources to provide Cancer Guardian members with notification of any changes to program availability. WGA reserves the right to discontinue the Cancer Guardian Financial Navigation for COVID-19 Hardship at any time. WGA/Cancer Guardian is not the source of any funds, that the individual organization/entity providing the funds determines eligibility, and that while WGA will make every effort, we cannot guarantee any funds to a member.